



## Parkiteer Bond Refund Request Form

**Please return your Parkiteer swipe card to:**  
Bicycle Network  
Level 4, 246 Bourke St  
Melbourne, 3001

### Details

First name:..... Last name:.....

Contact number: .....

Email: .....

Cage location of registered member: .....

**Card Number** (5-digit number on base of card) .....

Please tell us your reason for no longer using Parkiteer (tick relevant box(s)):

- |  |  |
|--|--|
| <input type="checkbox"/> Now ride the whole way    | <input type="checkbox"/> Take bike on train          |
| <input type="checkbox"/> Drive instead             | <input type="checkbox"/> Moved interstate / overseas |
| <input type="checkbox"/> Don't own a bike any more | <input type="checkbox"/> Other: .....                |

We're sorry to see you go, if you have any feedback please share it with us below

.....

**Refunds are only available by direct deposit into a nominated bank account.**

### Details

Account name: .....

BSB: \_ \_ \_ / \_ \_ \_

Account number: \_ \_ \_ \_ \_ \_ \_ \_ \_

Please note that your refund will be processed within 14 days.

### Send the completed form to:

Email: [parkiteeraccounts@bicyclenetwork.com.au](mailto:parkiteeraccounts@bicyclenetwork.com.au) or

Post: Bicycle Network, Level 4, 246 Bourke St, Melbourne, 3001

Making bike riding easy for everyone



## Parkiteer Bond Refund Request Form

### FAQs

#### Why return my access card?

Your access card will be recycled for new users to access the Parkiteer network.

#### How long will the refund take to arrive in my account?

Up to 14 days (including weekends) if you email your form to us. If you chose to send your card or refund form via post, the refund can take up to 21 days to be completed.

Contact the Parkiteer team if you haven't received your refund within 21 days after sending your bond refund form.

#### I have two cards; can I get a refund for both?

The \$50 bond payment at sign-up is fully refundable to the Parkiteer member. We do not refund payments for additional cards purchased by Parkiteer members.

For any other questions or concerns, please contact the Parkiteer team on **1300 546 526** or [parkiteer@bicyclenetwork.com.au](mailto:parkiteer@bicyclenetwork.com.au)

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