Event Control Team

- Are you adaptable and able to stay cool and calm under pressure?
- Are you able to respond quickly and make swift decisions in changing situations?

THE BIG PICTURE

Bicycle Network is a not-for-profit out to solve the problem of physical inactivity: two-thirds of Australian's don't get enough exercise. So, we're on a mission to make bike riding easier for everyone. The Great Victorian Bike Ride is a fun, friendly and challenging camping holiday where people can enjoy time on the bike with likeminded people. For volunteers, it's the opportunity to spend a week in another world, joining our canvas community to help pull of an extraordinary event, all while exploring the beautiful Victorian countryside.

WHAT YOU'LL GET UP TO

As part of the Event Control team you will be monitoring all the activity on the rider route and campsite. It's your role to communicate with the support vehicles, the marshals and any riders or volunteers who get in touch. You will be recording all communications that take place and problem solving any issues that may come up. You'll need to be in the know to be able to direct others, but you'll always have someone there to escalate serious incidents. On a daily basis you will be:

- Answering incoming calls and radio communications
- Logging all calls and incidents, and following up where required
- Coordinating responses with medical, mechanical and SAG assistance
- Maintaining communication with on route teams
- Alerting team leaders and event team members to situations requiring emergency services (fire, ambulance, police)
- Attending nightly briefings
- Identifying issues that require escalation to the team leader

FINER DETAILS

Dates: Saturday 27 November – Sunday 5 December 2021
Reporting to: Event Control Team Leader
Indicative shift Times: 5:30 – 11:30am; or 11am – ride finish (varies according to the ride length). Please note shift times are approximate and subject to frequent changes.
Work location: Inside event control, on campsites

IS IT RIGHT FOR YOU?

- Are you able to follow directions from the team leader?
- Do you have excellent communication skills, verbal and written?
- Are you comfortable working in a busy environment?
- Do you have great problem-solving skills?
- Are you comfortable using a computer and entering data?