



**BICYCLE**  
NETWORK®

## **COVID-19 Refund Policy Summary Peaks Challenge Falls Creek 2021**

Like many industries, it's been a tough year for events, but we're excited to launch Peaks Challenge Falls Creek, to be held on Sunday 7 March 2021, and we look forward to seeing you there.

We understand there is some apprehension around purchasing ride entries, given the uncertainty we've all faced. With this in mind, we want to be upfront with our cancellation and refund policies.

### **What if Government restrictions prevent the event from proceeding?**

If VIC or Federal restrictions mean that Peaks Challenge Falls Creek needs to be rescheduled or cancelled prior to commencing, riders will have the option to transfer their entry credit to the rescheduled event, another Bicycle Network event (within 12 months) or take a full refund.

### **What if the event proceeds but Government restrictions prevent me from attending?**

If your postcode is subject to restrictions specifically preventing you from travelling to the scheduled event, we'll allow you to transfer your entry credit to another Bicycle Network event (within 12 months) or take a full refund.

### **What if I can't attend the event due to personal, medical or reasons other than Covid-19 restrictions?**

For all other circumstances that mean you can't attend the event, our standard refund policy applies. If you cancel more than 30 days out from the event, you'll receive a full refund (minus postage for any items already received). Anything under 30 days, and unfortunately, you do forfeit your ride entry. As always, Bicycle Network strongly recommends all riders carry travel insurance or Bicycle Network membership, which does include some cover for this (see [policy](#) for full details).