



UNITED ENERGY
**AROUND
THE BAY**

EVENT ASSISTANCE OPERATOR

- Are you an enthusiastic people person with great communication skills?
- Do you thrive in a busy environment?
- Are you an excellent communicator familiar with two-way radios?

THE BIG PICTURE

United Energy Around the Bay is our iconic Melbourne event that inspires riders of different abilities to take on their next challenge. By volunteering on United Energy Around the Bay you will be not only helping others to achieve their personal goals but supporting the two charities; Bicycle Network and the Smith Family. It's a great day to be a part of!

WHAT YOU'LL GET UP TO:

Event Assistance is the communications hub of the event. This is a crucial role to ensure the route is safe and that riders are maintaining a safe riding pattern whilst on route. Event Assistance Operators monitor all two-way radio communications between the route (support vehicles, team leaders and motommarshals) and Event Assistance and escalate issues as required.

KEY RESPONSIBILITIES:

- Responsible for the correlation and communication of logged information to relevant key stakeholders (i.e. VicRoads, Police, Red Cross, Ambulance)
- Supporting the Route Control Team Leader and other Event Assistance Operators
- Escalating any issues or potential issues to the responsible team leader

FINER DETAILS

Event Dates: Sunday 6th October

Reporting to: Route Control Team Leader

Shift Duration: refer to Shift information

Location: Bicycle Network office, Level 4/246 Bourke St

IS IT RIGHT FOR YOU?

- Experience using radio communications an advantage
- Excellent communication & customer service skills
- Ability to work in a busy environment
- Ability to think clearly, act responsibly under all conditions and respond quickly to changing situations
- If you are a strong communicator who prefers to be inside and seated then this is the job for you.

Without our amazing volunteers, United Energy Around the Bay just wouldn't be possible – thanks for your interest in becoming a part of the team!

Making bike riding easy for everyone

Freecall: 1800 639 634
bicyclenetwork.com.au