



## Great Victorian Bike Ride 2019

### Terms and Conditions of Entry

These Terms and Conditions of Entry ("Entry Terms") are designed to enable the Great Victorian Bike Ride 2019 from 22 November to 1 December 2019 (the "Ride") to run smoothly and safely. By registering to participate in the Ride, you (the "Ride Participant"), and any additional Ride Participants that you purchase entries for, accept and agree to be bound by these Entry Terms:

#### Entry requirements

1. The Ride Participant may elect to take part in the Great Victorian Bike Ride 10- day Ride, First 5-day Ride or the Second 5-day Ride ("Ride Options").
2. The Ride Participant may enter online, in person or over the phone with Bicycle Network. Changes may be made, refer to "Transfers" section. No changes to Ride Options will be guaranteed after 11.59pm, Wednesday 30 October 2019 (AEST).
3. The ride participant may also choose to purchase transport options, Dome Zone section or Stand Up Section accommodation and special meals as facilitated by Bicycle Network, or phone charging as facilitated by ChargeSpot ("ride extras").
4. If the Ride Participant is aged 18 years or younger on the first day of the Ride, the Ride Participant must be accompanied on the ride by a Parent/Guardian. The Parent/Guardian may agree that another adult, such as a School Teacher, can fulfil this role for them.
5. It is recommended that children under 12 years of age travel on a bike with a parent or guardian such as on a tandem, in a bike seat, trailer, tag-a-long or similar. For further details, please see [Babies and Toddlers on the Great Victorian Bike Ride](#).
6. Bicycle Network may, in its absolute discretion and without giving reasons for its decision, accept or refuse an application for entry.

#### Ride Participant categories for fee structure

1. An adult is defined as a person who is 18 years or older on the first day of the Ride.
2. A youth is defined as a person who is between the ages of 17 years and 13 years on the first day of the Ride.
3. A child is defined as a person who is between the ages of 12 years and 6 years on the first day of the Ride.
4. An infant is defined as a person who is 5 years or under on the first day of the Ride.
5. A concession is defined as a person who currently holds a valid:
  - Health Care Card;
  - Pensioners Concession Card;
  - Victorian Public Transport Student Concession Card (or interstate equivalent);
  - Victorian Seniors Card (or interstate equivalent);
  - War Veterans / War Widows Concession Card or
  - Asylum Seekers Concession Card



### **Pre-sale Entry Period**

1. The pre-sale entry period is from 5pm AEST Tuesday 27 November 2018 until 11pm AEST Monday 24 December 2018.
2. The pre-sale entry period is open to all Bicycle Network members and friends.
3. All entries during this period will be inclusive of an Event Jersey and subject to early-bird pricing.

### **Exclusive promotional offers**

1. Bicycle Network has the right to offer special promotional offers throughout the marketing campaigns as incentives to different segments of riders. These offers include value additions and discounts. These offers are not available to all riders and can be added or removed at the discretion of Bicycle Network.

### **Deposits**

1. Deposits are **non-refundable**, except for those applied to Child and Infant entries
2. Deposit payments are accepted for 10-day and 5-day entries received by 11.59pm AEST Friday 9 August 2019.
3. Any entries received after 11.59pm AEST Friday 9 August 2019 are required to be paid in full at the time of purchase.
4. Balance of deposits are due by 5pm AEST, Wednesday 28 August 2019.
5. Balance of payments not received by 5pm AEST, Wednesday 28 August 2019 will be deemed incomplete and Bicycle Network reserves the right to cancel the Ride Participant's entry.

### **Cancellations**

1. If the Ride Participant wishes to cancel his/her participation in the Ride, the Ride Participant must notify Bicycle Network in writing, providing his/her name, address, rider number and reason for cancellation.
2. Written cancellations for Ride Entries received before 5pm AEST, Friday 11 October 2019 will be refunded 50% of their entry fee (excluding the non-refundable \$200 deposit) and will receive a full refund for any Ride Extras.
3. No refunds will be offered for cancellations of Ride Entries or Ride Extras received after 5pm AEST Friday 11 October 2019.
4. Once written cancellation has been received from the Ride Participant and processed by Bicycle Network, the Ride Participant can no longer transfer his/her ride ticket.
5. Except as otherwise stated in these Entry Terms, Bicycle Network is under no obligation to refund monies or entry fees due to non-use, cancellation, failure to participate or dissatisfaction by the Ride Participant.

### **Changes to Ride Extras**

1. Ride Participants may add, change and remove Ride Extras until 5pm AEST Wednesday 30 2019 October or until a Ride Extra is sold out. Changes after this date are not guaranteed.
2. If a change in Ride Extras means the balance payable is greater than the original payment, Ride Participant will be required to pay the difference via credit card. If a change in Ride Extra means the balance payable is less than the original payment, the Ride Participant must call Bicycle Network on 03 8376 8888 before 5pm AEST Wednesday 30 October, 2019 to request a refund.
3. Any Ride Merchandise purchased are non-refundable. At the point of purchase, the product becomes the property of the buyer and will be distributed to the buyer at the allocated time.



### **Travel insurance**

1. The Ride Participant may choose to purchase an external optional travel insurance policy to cover himself/herself in case of cancellation.
2. Bicycle Network members that participate in the ride have limited travel insurance cover as part of their membership. Refer to the [policy wording](#) for full details.
3. Bicycle Network highly recommends the Ride Participant consider purchasing Bicycle Network membership or external travel insurance prior to purchasing a Ride Entry.

### **Transfers, Upgrades and Downgrades**

1. The Ride Participant may transfer his/her registration for the Ride. Transfers can be completed online via the registration system or by written request to Bicycle Network. All transfers must be completed by 5pm AEST Friday 11 October 2019 and incur a \$30 administration fee. To qualify for a transfer, the cancelling Ride Participant must supply Bicycle Network with the new Ride Participant's details at the time of the transfer.
2. A Ride Participant may upgrade his/her Ride Option to the 10-day event from a shorter Ride Option. To upgrade, the Ride Participant must contact Bicycle Network on (03) 8376 8888 to request an upgrade and to pay the difference between the original Ride Option and the new Ride Option.
3. A Ride Participant may downgrade his/her ride ticket from the 10-day ride to a shorter Ride Option. To downgrade, the Ride Participant must contact Bicycle Network on (03) 8376 8888 before 5pm AEST on Friday 11 October 2019 to request a downgrade.
4. For downgrades made before 5pm AEST on Friday 11 October 2019, the participant will be refunded 50% of the difference between the original Ride Option and new Ride Option. If the Ride Participant only paid a deposit for the original Ride Option, then the difference between the deposit and the new Ride Option must be paid in order for the downgrade to be processed.
5. No refunds will be offered for downgrades received after 5pm AEST Friday 11 October 2019.

### **Ride communications**

1. Ride communications are principally made via email. If the Ride Participant does not have access to an email address, then he/she should make every effort to read the monthly email newsletter which will be posted on the Great Victorian Bike Ride website at [www.greatvic.com.au](http://www.greatvic.com.au).
2. It is the Ride Participant's responsibility to read all information that is made available on the Bicycle Network website, in email newsletters, the Ride Guide and all other literature concerning the Ride.



### **Acknowledgment and waiver**

1. The Ride Participant acknowledges and agrees that participation in the Ride is inherently dangerous and that he/she participates in the Ride at his/her own risk.
2. In consideration of Bicycle Network permitting the Ride Participant to enter and participate in the Ride, the Ride Participant hereby releases and indemnifies Bicycle Network, the sponsors of the Ride and any of its respective representatives from and against all and any claims, suits, demands, liabilities, loss and damage (including indirect and consequential loss), costs, expenses and, interest, whether pursuant to common law or statute, that the Ride Participant may suffer or incur arising from or connected with the Ride Participant's participation in the Ride including as a result of the negligence, breach of duty, breach of care or other fault or responsibility of Bicycle Network, the sponsors of the ride and any of their respective representatives.
3. Acting Parent/ Guardians of children and/or youth who are Ride Participants consent to the under age child and/or youth participating in the Ride and agree to take full and sole responsibility for the child and or youth's safety and participation in the Ride.

### **Compliance with laws**

1. During the Ride, the Ride Participant must comply with all traffic and road laws, all directions issued by Police and all instructions given by Bicycle Network at the Ride. Failure to do so may result in the Ride Participant being removed from the Ride.
2. The Ride Participant must wear an approved bicycle helmet securely fitted and fastened when riding a bicycle during the Ride. The helmet must meet the current Australian and New Zealand standard (AS/NZS 2063:2008).

### **Preparation, training, health and safety**

1. The Ride Participant is responsible for ensuring that he/she has adequately prepared both physically and mentally for the Ride. If the Ride Participant has any health issues or doubts prior to the Ride, he/she should immediately seek appropriate medical advice.
2. If, during the Ride, the Ride Participant becomes ill or is injured, Bicycle Network will endeavour to arrange medical transport, usually in an ambulance. Any medical transport will be at the Ride Participant's expense. Bicycle Network recommends that Ride Participants hold current ambulance service membership and /or health insurance to cover such costs. Bicycle Network membership includes personal injury and public liability insurance for bike crashes in Australia and New Zealand. Refer to the policy details available at [www.bicyclenetwork.com.au](http://www.bicyclenetwork.com.au).
3. If a Ride Participant becomes seriously ill or injured and is unable to ride, the Ride Participant will be considered no longer participating in the Ride.
4. If a Ride Participant is diagnosed with a communicable disease whilst on the Ride, the Participant is required to immediately retire from the Ride.
5. If a Ride Participant is either expelled from, or chooses to discontinue the Ride, the Ride Participant is responsible for his/her own transport and associated costs.
6. If a Ride Participant engages the use of the Bicycle Network SAG Wagon on three (3) or more occasions, excluding medical or mechanical reasons, the Ride Participant will be asked to leave the ride, at the discretion of the Event Manager, and the Ride Participant's ride ticket will be cancelled.
7. A Ride Participant understands that should he/she fail to complete the required riding distance within a reasonably foreseen time frame, he/she will be required to be driven



the remainder of the day's riding distance. Should the Ride Participant refuse, he/she will be considered outside of the Ride and accept all associated risks.

### **Mode of transport**

1. Only human-powered, including recumbents and non-standard bicycles, and electric-powered bikes are permitted on the Ride.
2. Bicycle Network supports the use of electric-powered bicycles in line with its E-bike policy only, and any electric-powered bicycles or users who do not comply with the policy will not be permitted on the Ride.
3. The Ride Participant must ride a bicycle that is in a serviceable condition and complies with all relevant legislation.

### **Common sense**

1. The Ride Participant must ride in a safe and responsible manner during the Ride and use common sense at all times.
2. The Ride Participant must exercise caution on all public roads and other thoroughfares and ride defensively and courteously.

### **Special requirements**

1. When advised and where reasonably able to do so, Bicycle Network will endeavour to cater for people with disability.
2. Bicycle Network will consider written requests before the Ride for personal assistance with specific health matters including refrigeration of prescription drugs.
3. If a Ride Participant requires a sleep apnoea machine, he/she will be required to bring a battery powered machine. Bicycle Network will assist in charging the batteries each day, and will transport of this device.

### **Meal and dietary requirements**

1. Bicycle Network offers five meal types during the Ride: Standard, Vegetarian, Gluten-free, Gluten-free Vegetarian and Vegan. Both Gluten Free options incur a \$100 surcharge for 10-day riders and a \$70 surcharge for 5-day riders. The Vegan option incurs a \$150 surcharge for 10-day riders and a \$100 surcharge for 5-day riders.
2. All Great Victorian Bike Ride meals will be produced without the inclusion of peanuts and other tree nuts. However, whilst reasonable measures are taken to ensure meals don't contain nuts, all meals are processed in a factory containing nuts and may contain traces of nuts.
3. Bicycle Network cannot cater for any other specific allergies (including but not limited to low fructose, low fodmap, etc.) and if the five available meal types do not meet a Ride Participant's dietary requirements, the Ride Participant must consider alternate ways in which to personally cater for his/her own meals.
4. Due to food safety regulations, Bicycle Network cannot, under any circumstances, facilitate the storage, transport or cooking of self-catered meals.
5. All meals served by Bicycle Network and its caterers are prepared in a controlled environment, and abide by all necessary food health and safety regulations. All nutritional data is available on the Bicycle Network website pre-event.

### **Mobile phone charging**

1. The sale of mobile phone charging via the Bicycle Network website is on behalf of the mobile phone charging contractor, ChargeSpot and is not operated by Bicycle Network.
2. Unlimited charging is per device, is not transferable between devices and cannot be used for charging of e-bikes.
3. Bicycle Network is not liable for any for any loss, damage, cost or expense, whether direct or indirect, incurred by the Ride Participant that may result from any action taken by ChargeSpot.



4. ChargeSpot is responsible for operating the mobile phone charging station on event, and as such the sale of all unlimited charging is subject to [ChargeSpot's](#) terms and conditions.

### **Behaviour**

1. Ride Participants are not permitted onto the Campsite until 12pm daily, or unless specified otherwise.
2. Conduct which, in reasonable opinion of Bicycle Network, is inappropriate may result in the Ride Participant being expelled from the Ride.

### **Alcohol and illicit drugs**

1. Bringing, consuming or possessing alcohol or illicit drugs on to the campsite is strictly prohibited. Ride Participant's must not remove alcohol from the licensed area.
2. Drunkenness or under-age drinking is not tolerated and will be referred to the Police.
3. The campsite is a non-smoking area. There are designated smoking areas outside of the campsite for this purpose.

### **Private support vehicles**

1. Private support vehicles are not permitted on the Ride.

### **Photography**

1. The Ride Participant acknowledges and agrees that he/she may be photographed or filmed during the Ride and consents to Bicycle Network using his/her picture and likeness contained in any photographs or film for the purpose of publicising the Great Victorian Bike Ride and for promoting any future ride or event held by Bicycle Network.

### **Weather**

1. The Ride is held outdoors and will proceed notwithstanding poor weather conditions on the day of the Ride. Bicycle Network is not liable to the Ride Participant for any loss, damage, cost or expense of any kind including, but not limited to, refund of entry fees, in the event of poor weather before or during the Ride.
2. Ride Participants are expected to take all care to prepare for adverse weather events incurring during the ride, and must come prepared with appropriate clothing and equipment for all weather.

### **Privacy**

1. Bicycle Network collects, uses, discloses and otherwise handles Ride Participants personal information in accordance with the terms of its Privacy Policy Statement. All information remains the property of Bicycle Network.

2. The Ride Participant gives permission for his/her contact details to be passed onto suppliers and stakeholders for the fulfilment of event services. This includes, but is not limited to; **Event Aid, Ballarat Coachlines, AllTrails, Echo Printing, ChargeSpot, Race Atlas.**
3. The Ride Participant gives permission for his/her registration details to be shared with Ambulance Victoria, if required, to assist in facilitating an emergency response.

### **Other**

1. Bicycle Network reserves the right, in its absolute discretion, to cancel, postpone, reschedule or change the time and/or place of the Ride and any of the Ride Options for any reason and at any time prior to the commencement of the Ride, without prior notice.
2. Bicycle Network is not or liable to the Ride Participant for any loss, damage, cost or expense, whether direct, indirect, incurred by the Ride Participant that may result from any action taken by Bicycle Network.
3. Bicycle Network reserves the right, in its absolute discretion, to refuse to allow the Ride Participant to participate in the Ride, or to remove the Ride Participant from the Ride for breach of these terms and conditions, or if it determines it appropriate to do so.
4. No animals are permitted on the Ride with the exception of an approved request made by a Ride Participant for a Guide Dog or other Assistance Animal.
5. Bicycle Network will transport Ride Participants' luggage between campsites. Each Ride Participant is allowed two bags weighing a maximum of 10kg each. Overweight bags will not be handled by Bicycle Network and will incur a \$50 fee. Reasonable care will be taken with Ride Participants' luggage. Except as required by law, Bicycle Network does not accept any responsibility for loss or damage.
6. "Bicycle Network" means the Bicycle Network Victoria Incorporated ABN 41 026 835 903 and includes where appropriate Bicycle Network's employees, volunteers, agents, contractors and officers.
7. Bicycle Network reserves the right to alter these terms and conditions at any time. All registered Ride Participants who have agreed to the terms and conditions prior to these amendments will be notified of changes.
8. Bicycle Network recommends pregnant Ride Participants consult a medical professional prior to entry. For further details, please see [Pregnancy on the Great Victorian Bike Ride.](#)

### **School Group Participants**

1. Participants registering as a School Group are subject to all regular terms and conditions except when superseded by any of the following school group participant specific terms and conditions.
2. School group participants are not eligible for any promotional offers otherwise available to the general public
3. School group participants are required to nominate Suitably Qualified Adults as part the registration system.
4. A Suitably Qualified Adult according to Bicycle Network is an adult (over 18+) who satisfies the specific requirements to supervise students according to each particular school group and holds a current valid working with children check.
5. The act of booking a school group, acknowledges and accepts on behalf of all registering participants the terms and conditions of entry.
6. If any school group ride participant requires a transfer, the \$30 administration fee detailed in 'Transfers, Upgrades and Downgrades' will be waived.