



## Social media guidelines

Our social media channels are a place for constructive, fun, inclusive and thoughtful conversation.

Managed by our Public Affairs team, our social media channels are a valued platform for promotion, feedback and debate on the latest issues, news and events.

At Bicycle Network we pride ourselves on our values of being committed, honest, inclusive and progressive and want our social media communities to reflect this.

To ensure that they are an inviting place for bike riders of all ages and abilities, here are a couple of guidelines to follow.

### Comment moderation and community standards

- Please be respectful and mindful of others when commenting or posting on our pages. Keep your comments relevant to the subject at hand.
- Comments that are considered offensive, threatening or unlawful in any way will be removed. Users who post anything deemed to be of this nature will be blocked, banned or reported.
- You may not submit content that is threatening, abusive, defamatory, discriminatory, derogatory, misleading, menacing, harassing, bullying, offensive, infringes on intellectual property rights or contains inappropriate language.
- Our Communications Team reserve the right to remove any post without notification and block any users deemed to be acting in breach of our standards or guidelines.
- We encourage and welcome relevant debate and feedback but trolling, spam, abuse and personal attacks on authors, moderators, staff or other users will not be tolerated.

Bicycle Network's social media channels are moderated from 8am – 5:30pm, Monday to Friday, with some exceptions.

While we will do our best to get back to you within a timely manner, please keep in mind that we can't respond to everyone, and comments requiring longer responses may take additional time.

Alternatively, please head to our Contact Us page for any specific inquiries: <https://www.bicyclenetwork.com.au/contact/>

### Terms of use:

- Facebook: <http://www.facebook.com/terms.php>
- Twitter: <https://twitter.com/tos?lang=en>
- Linked In: <https://www.linkedin.com/legal/user-agreement>
- YouTube: <https://www.youtube.com/static?gl=AU&template=terms>